



# REFRACTION POLICY

2715 Damon Street  
**Eau Claire** WI 54701  
phone 715 834 8471  
fax 715 834 0373

710 Wolske Bay Road  
**Menomonie** WI 54751  
phone 715 235 8335  
fax 715 235 8407

2820 South Wisconsin Avenue  
**Rice Lake** WI 54868  
phone 715 234 8444  
fax 715 234 0041

- 1. What is a refraction?** Refraction is the process of determining the eye's refractive error, or need for corrective glasses and/or contact lenses.
- 2. Why is it sometimes necessary?** Refraction is sometimes necessary depending on the patient's diagnosis and /or complaints presented that day. For example, if a patient is experiencing blurred vision or a decrease in visual acuity on the eye chart a refraction would be needed to see if this is due to a need for glasses or due to a medical problem. A refraction is also necessary to prove to insurance the medical necessity of cataract surgery.
- As you can see, refraction is an essential part of an eye exam, however, **Medicare and MOST commercial insurances DO NOT cover it.**
- 3. Can I decline the refraction?** It is your choice to decline the refraction, however if you decline we may not be able to determine the cause of your decrease in vision, and you will not receive a new prescription for glasses or contacts.
- 4. How much is it?** Our charge for the refraction is \$50. We will bill your insurance according to the contracted fee schedules. However, if it is NOT covered you will be billed for this charge.

**NOTE:** This fee is due whether or not you receive a prescription for glasses. Sometimes the change is not significant enough to warrant the cost of new glasses. However, the fee covers the Dr or technician's time and effort in achieving this process.

## ACKNOWLEDGEMENT

I have read the above information and understand that the refraction is a non-covered service. I accept full financial responsibility for the cost of this service.